



NL DIGIbeter

Digital Government Agenda

This agenda is all about utilising opportunities and protecting rights of the society and how the government contact with citizens and entrepreneurs can be smarter, more accessible, understandable and intended for everyone. In five steps it explains how the government sees the digital future in mind.

> nldigitalgovernment.nl/NLDigibeter

Opportunities and challenges in the digital society

- The government is becoming smarter, more accessible, more personal



We invest in innovation

- Innovation budget
- Government and experimentation
- Reducing the administrative burdens for businesses
- Enabling permanent beta sciences
- Promoting knowledge and skills within government



Protecting fundamental rights and public values

- Debate, research and methods
- Data and algorithms
- Future-proof legislation



Accessible, understandable and intended for everyone

- Right to digital services
- Control of data
- Everyone must be able to participate
- Accessible and understandable information and services
- Digital identification tools and authorisations
- Open data
- Open source software



Making our services more personal

- Focus on life events
- Modernising government gateways
- Standardisation
- Guaranteeing secure information and services



Ready for the future!

- We will update the agenda at least once a year
- Reconsidering the management of existing programmes
- Looking for active collaboration with the environment